

Terms & Conditions of Hire

- ***Services Included***

Price includes supply of heating, electricity, all bed linen and towels. On your arrival there will be a welcome food pack including bread, milk, eggs, butter, tea, coffee, biscuits, a Cornish cream tea and complimentary bottle of wine.

- ***Booking***

We will confirm the booking when we receive the completed booking form and a deposit, which will be 25% of the full cost. Deposits are unfortunately, non-returnable upon the booking being accepted and confirmed by us.

- ***Balance Payments***

The balance payment is required 6 weeks prior to holiday start.

If you book a holiday less than 6 weeks prior to start date we will require the payment in full.

Payment may be made by cheque to B Horne.

When full payment has been received, we will give you details of the arrangements to collect the key and directions to the property.

- ***Cancellations***

In the event of a cancellation being less than 6 weeks prior to the holiday beginning the whole rent is payable, unless we succeed in re-letting. Cancellation with more than 6 weeks notice only the deposit will be forfeit. It is strongly recommended that you take out cancellation insurance.

- ***Rental Period***

The cottage is available from 4pm on the day of arrival, and we ask that it is vacated by 10am on the day of departure.

- ***Capacity of Accommodation***

No more than the maximum number of persons (4) may occupy the cottage.

- ***Damage***

The guests will be liable for any damage to the property or it's contents.

- ***Special Needs***

We quite often have guests staying with us with special needs and /or requirements. We will always do our utmost to accommodate such requests when possible – please give us a ring to discuss before booking.

- ***Children***

Children are very welcome, but the open plan gardens and streams should be treated with respect. Parents must take responsibility for their children, who play at their own risk.

- ***Pets***

A well-behaved dog is allowed and very welcome, by prior arrangement @ £20.00 per week

*Please note we do request that dogs are **not left unattended** in the cottage and that they are kept on a lead within the site grounds.*

A dog basket / bedding must be brought by the guest, as dogs are not allowed on beds, settee or chairs.

There is a lovely wooded walk just 1 minute from the site where dogs can run free off lead and have fun!! We also respectfully request that the owners clear up any "natural deposits".

- ***Speed limit***

*For safety reasons there is a **5mph speed limit** on site. Please help us to keep the children safe and observe this restriction at all times.*